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Integrated Pest Management Program

Integrated Pest Management (IPM) is the most advanced pest management program available today. Our service approach utilizes preventive and

corrective pest management strategies that include inspection, monitoring, managed product use, and record keeping. This IPM program is an

excellent method of resolving pest concerns. Environmental Pest Control will design a custom IPM program to meet your needs.

Inspection

Environmental Pest Control representatives are trained to conduct thorough inspections and identify pests that may be present in your facility. Visual inspections of interior and exterior conditions will provide valuable information regarding the location of active pest infestations and possible control strategies. Additionally, the inspections target areas that are particularly sensitive to insect activity.

Monitoring

Insect monitors are strategically placed in the facility to trap portions of the pest population and identify areas of other pest activity. Additionally, your Pest Control Log Book keeps a running record of pest sightings to monitor the level of activity on a continuing basis. This monitoring component is an integral part of our recurring service.

Pest Identification

Pests come in different shapes and sizes. Treatments and solutions vary depending of the pest and their characteristics. EPC's experienced staff will identify pests and their patterns.

Custom Tailored Program

Our wealth of experience in IPM gives our programs an advantage. Our IPM programs are customized to monitor and solve problems with the changing seasons and pest patterns. Each program is designed specifically for your facility. **We know and understand pests best.** This knowledge and experience reduces time spent implementing our programs, making us very efficient and reduces costs. We are leaders in the pest control industry.

Managed Product Use

The goal of IPM is to develop a comprehensive system of handling pest management issues without total reliance on pesticide products. For example, Environmental Pest Control may seal a harborage area in order to eliminate pest access. However, we will also use registered products to treat infestations. Baiting, trapping and exclusion techniques are used extensively to minimize the use of pesticide applications in the facility. Your participation is essential to managed product use. Proper sanitation and the reduction of other conditions that are conducive to infestations will help maximize the effectiveness of our services. As with any partnership, your cooperation and participation are valued and appreciated.

Service Visits

Your IPM Program consists of a comprehensive initial service followed by regularly scheduled services.

Initial Services

Environmental Pest Control will conduct an intensive initial service to reduce the pest population.

This includes a thorough inspection to evaluate pest activity, identify access entry points, and determine treatment strategies. Complete access to storage rooms, utility rooms, kitchen and food storage areas, docks, stairwells, electrical rooms, and other critical areas is an essential part of this process.

During this initial treatment, Environmental Pest Control will:

- Place monitors in sensitive areas where food, water, or harborage may be present.
- Install exterior rodent bait stations to reduce rodent population around dumpsters, docking areas and main drains.
- Provide assessments of structural deficiencies or sanitation issues that may contribute to infestations.

Recurring Service

The purpose of the recurring service is to continuously maintain the pest population below established threshold levels. In addition to the services listed above, your service technician will:

- Perform a thorough inspection.
- Review the Pest Control Log Book.
- Replace monitors and other products as necessary.
- Inspect potential harborage areas for signs of recent activity.
- Make recommendations to reduce conditions conducive to infestations.
- Respond to any questions, sightings, or areas of concern from your staff.
- Adjust pesticide applications for seasonal requirements.

Record Keeping

It is important to establish an effective reporting system as part of an integrated pest management program. Environmental Pest Control will provide you with the following reports:

Invoice

This document describes the type of service performed, name, amount, and time of service, technician name, and target pest.

Pest Control Log Book

This record-keeping tool is designed for your personnel to report pest sightings to Environmental Pest Control team members. We recommend that you maintain the log at one location and provide it to your technician to communicate documented pest sightings.

Label Binder

This binder contains all labels and material data safety sheets (MSDS) for products that are approved for use by Environmental Pest Control personnel.

Billing

Environmental Pest Control extends its excellent service commitment to all aspects of the relationship, including billing. You may contact an Accounts Receivable specialist to answer even the most complicated questions and to provide you with additional documentation. Your account can also provide multiple billing formats including consolidated statements categorized by location, individual invoices, and documentation of service.

And you control who orders additional services. If you provide us with a list of authorized personnel, we will perform services as requested only by those authorized representatives.

Value

Environmental Pest Control is committed to providing the best pest control service at the best value. Under this program, Environmental Pest Control will provide excellent service on a routine basis and will respond to service requests during regular business hours at no additional cost until the problem is resolved to your satisfaction.



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